Press Release

2019-01-11

Self-service application for Certificate of Personal Data is extended to 24 hours

Following the introduction of round-the-clock self-service application for the Certificate of Criminal Record, the Identification Services Bureau (DSI) extends the self-service application for the Certificate of Personal Data to 24 hours and expands the 24-hour service spot to the Government Services Centre in Areia Preta in response to the development of society and the need of Macao residents.

In addition to the new service location, round-the-clock self-service application for the Certificate of Criminal Record and the Certificate of Personal Data is also available at DSI's electronic services area on the ground floor of the China Plaza in Avenida de Grande Praia, the Islands District Public Services Centre – Seac Pai Van Station and DSI's self-service station in Seac Pai Van. Applicants can choose to collect their certificate either at DSI or at the Government Services Centre.

Moreover, citizens can submit online application for the Certificate of Criminal Record and the Certificate of Personal Data. For details, please go to the "Online Services" zone of DSI's website (www.dsi.gov.mo/webservice_e.jsp).

For details about the self-service application for the Certificate of Personal Data and the demonstration video, please visit www.dsi.gov.mo/eservice_cert_e.jsp. For details of DSI's self-services, please visit www.dsi.gov.mo/kiosk_e.jsp.



24-hour self-service area at the Government Services Centre in Areia Preta